**A black background with a black square

Description automatically generated with medium confidence**

**A hand holding a pen

Description automatically generated**

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| **In the next few days, your laundry room will transition to the One Tap Away app.** This upgrade brings an enhanced, user-friendly experience, including the ability to access deals and discounts through the OTA Marketplace. Depending on which laundry card you use currently, it may not work with the new system so [please follow the steps here](https://app.onetapaway.com/). | |
|  | **How It Works:**   1. **Download** One Tap Away. 2. **Open** the One Tap Away app. 3. **Select** your cycle and load laundry. 4. **Use** the app to scan the machine and start your wash. |
| **FAQs to Help You Prepare:**  **How do I add money to my account?** Go to ‘More,’ click ‘Wallet,’ and select ‘Add Funds.’  **What payment methods can I use?** One Tap Away accepts all major credit cards, Apple Pay, Google Pay, PayPal, Venmo, and more!  **Is my credit card transaction secure?** Yes, the app complies with PCI standards for secure transactions.  **For additional questions or assistance** Visit our [Resident Landing Page](https://app.onetapaway.com) or contact us at 844-272-9675.  [**Download the App Now**](https://app.onetapaway.com/)  Best regards, The CSC ServiceWorks Team | |