**A black background with a black square

Description automatically generated with medium confidence**

**A person holding a phone

Description automatically generated**

**We’re excited to announce that your laundry room is being upgraded!** Soon, you’ll enjoy a smarter, more convenient way to do laundry with the One Tap Away Mobile app. Please follow the steps below in advance of this upgrade to ensure a smooth transition.  
 **If you currently use a CSC or ESD laundry card:**

1. Please try to deplete your laundry card balance before the upgrade.
2. If you have a remaining balance after the upgrade, [download](https://marketingpro.onetapaway.com/wp-content/uploads/2024/12/CSC-Card-Balance-Transfer-Form_OTA.pdf) or request a balance transfer form from your property manager.
3. Mail the completed form and your laundry card to the address on the form for a refund.
4. [Download](https://app.onetapaway.com) the One Tap Away Mobile app for free on iOS or Android and enjoy your first wash free!

**You’ll Love One Tap Away:**

* No more coins or cards—pay digitally through the app.
* Check machine availability and receive cycle notifications.
* Access exclusive deals on everyday goods and services through the OTA Marketplace.

**Visit our** [**Resident Resource Page**](https://app.onetapaway.com) **for more information** and access step-by-step   
instructions to prepare for the upgrade.

**If you have any questions or need assistance**, please contact your property manager   
or call 844-272-9675.

[**Download the App Now**](https://app.onetapaway.com/)

Best regards,  
The CSC ServiceWorks Team