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| **We’re excited to announce that your laundry room is being upgraded!** Soon, you’ll enjoy a smarter, more convenient way to do laundry with the One Tap Away Mobile app. Please follow the steps below in advance of this upgrade to ensure a smooth transition.**If you currently use a CSC laundry card:** 1. Please try to deplete your laundry card balance before the upgrade.
2. If you have a remaining balance after the upgrade, [download](https://marketingpro.onetapaway.com/wp-content/uploads/2024/12/CSC-Card-Balance-Transfer-Form_OTA.pdf) or request a balance transfer form from your property manager.
3. Mail the completed form and your laundry card to the address on the form for a refund.
4. [Download](https://app.onetapaway.com) the One Tap Away Mobile app for free on iOS or Android and enjoy your first wash free!

**If you currently use an ESD laundry card:**1. You can continue using your ESD card until your balance is used up.
2. After the upgrade, [download](https://app.onetapaway.com) the One Tap Away app for free on iOS or Android.
3. Enjoy a free wash when you use the app to replace any leftover balance below a vend price.
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| A person and person sitting on a couch  Description automatically generated | **You’ll Love One Tap Away:*** No more coins or cards—pay digitally through the app.
* Check machine availability and receive cycle notifications.
* Access exclusive deals on everyday goods and services through the OTA Marketplace.
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**Visit our** [**Resident Resource Page**](https://app.onetapaway.com) **for more information** and access step-by-step
instructions to prepare for the upgrade.

**If you have any questions or need assistance**, please contact your property manager
or call 844-272-9675.

[**Download the App Now**](https://app.onetapaway.com/)

Best regards,
The CSC ServiceWorks Team