**A black background with a black square

Description automatically generated with medium confidence**

**A person holding a phone

Description automatically generated**

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| --- | --- |
| **We’re excited to announce that your laundry room is being upgraded!** Soon, you’ll enjoy a smarter, more convenient way to do laundry with the One Tap Away Mobile app. Please follow the steps below in advance of this upgrade to ensure a smooth transition.  **If you currently use a CSC laundry card:**   1. Please try to deplete your laundry card balance before the upgrade. 2. If you have a remaining balance after the upgrade, [download](https://marketingpro.onetapaway.com/wp-content/uploads/2024/12/CSC-Card-Balance-Transfer-Form_OTA.pdf) or request a balance transfer form from your property manager. 3. Mail the completed form and your laundry card to the address on the form for a refund. 4. [Download](https://app.onetapaway.com) the One Tap Away Mobile app for free on iOS or Android and enjoy your first wash free!   **If you currently use an ESD laundry card:**   1. You can continue using your ESD card until your balance is used up. 2. After the upgrade, [download](https://app.onetapaway.com) the One Tap Away app for free on iOS or Android. 3. Enjoy a free wash when you use the app to replace any leftover balance below a vend price. | |
| A person and person sitting on a couch  Description automatically generated | **You’ll Love One Tap Away:**   * No more coins or cards—pay digitally through the app. * Check machine availability and receive cycle notifications. * Access exclusive deals on everyday  goods and services through the OTA Marketplace. |

**Visit our** [**Resident Resource Page**](https://app.onetapaway.com) **for more information** and access step-by-step   
instructions to prepare for the upgrade.

**If you have any questions or need assistance**, please contact your property manager   
or call 844-272-9675.

[**Download the App Now**](https://app.onetapaway.com/)

Best regards,  
The CSC ServiceWorks Team