

A New App is Coming!

Your laundry room is being upgraded to provide you with a more convenient experience.

Download the One Tap Away app, it's free!

Scan the QR code to learn more or visit the app store to download the app.



How it works

-  **Open the app** and create an account.
-  **Add funds** using your credit card or digital payment method of choice.
See instructions on back for how to transfer any remaining balance.
-  **Select a machine** by scanning the QR code on the machine with your phone or choose from the available machines in the app.
-  **Pay and press start** on the machine.

Video tutorial and more info available!

Simply scan the code with your phone camera.



[GetOneTapAway.com](https://www.getonetapaway.com)

Transfer Your Balance

If you have a balance left on your old laundry app or laundry card you can transfer it to One Tap Away.



How to Claim Your CSC Laundry Card Balance

- 1 **Visit** GetOneTapAway.com to download the balance transfer form.
- 2 **Download** One Tap Away and create an account.
- 3 **Mail** completed form and card to CSC to receive a refund.



Transferring funds from CSC Pay/GO to OTA

- 1 **Download** One Tap Away and create an account.
- 2 **Go** to 'More', click 'Settings', select 'Laundry' under Amenity Settings and select 'Import Pay/GO balance'.
- 3 **Log-In** with your Pay/GO credentials and follow the steps.



How to Use Your ESD Card Balance

- 1 **Continue** to use your card until your existing balance is depleted.
- 2 **Download** the One Tap Away app for iOS or Android.
- 3 **Receive** a first vend free with the app to replace any leftover balance below a vend price.

FAQs

How do I load money into my account?

In the app, click 'More' then 'Wallet' and select 'Add Funds.' You can then add a payment method or fund your account.

What payment methods can I use to add money to my account?

One Tap Away accepts all major credit cards, Apple Pay, Google Pay, PayPal, Venmo and more!

Is my credit card transaction secure?

Yes. The app complies to PCI standards.

Where do I find my account balance?

In the app, click 'More' then 'Wallet' to see your wallet balances.

I transferred my balance from CSC GO or CSC Pay, but I don't see it. What should I do?

We want to ensure not a penny of funds is lost and balance transfers go through without a hitch. If your balance is not appearing, call us at 844-272-9675 or email otasupport@cscsw.com.



Use phone camera to scan QR code, or visit GetOneTapAway.com



Site available in these languages, plus more!

 One Tap Away