

Transferring Your Laundry Balance

The laundry room is being upgraded to provide you with a more convenient laundry experience. If you have value left on your current app or laundry card, use it up now before the transition or follow the steps below to transfer your balance.



How to Use Your ESD Card Balance

1. **Continue** to use your card until your existing balance is depleted.
2. **Download** the One Tap Away app for iOS or Android.
3. **Receive** a first vend free with the app to replace any leftover balance below a vend price.



Transferring funds from CSC Pay/GO to OTA

1. **Download** One Tap Away and create an account.
2. **Go** to 'More', click 'Laundry' under Amenity Settings and select 'Import Pay/GO balance'.
3. **Log-In** with your Pay/GO credentials and follow the steps.

Ensuring that not a penny of funds is lost as part of the transition is a critical goal of ours. CSC ServiceWorks will ensure that all funds are digitally transferred. If you encounter issues, customer service is standing by to make it right at 844-272-9675 or email at cscconversions@cscsw.com.