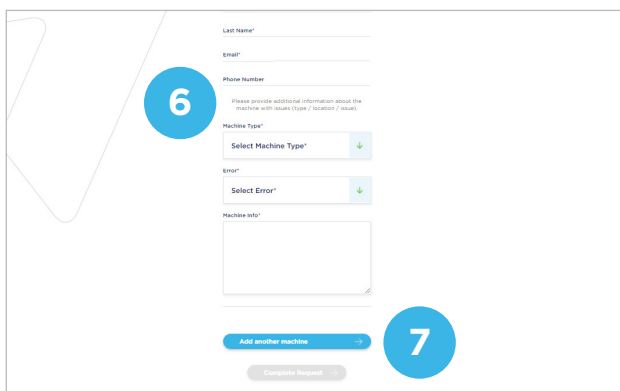
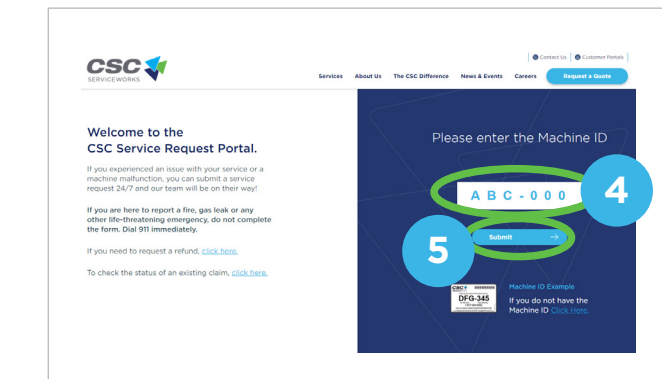


How to request a refund

via the CSC website



- 1 **Locate the machine ID.**
This is an alpha-numeric code located on the air machine.
- 2 **Visit Our Website**
www.cscsw.com.
- 3 **Select “Refund Request”** from the menu bar.
- 4 **Enter the machine ID.**
- 5 **Click Submit.**
- 6 **Complete the refund request form.**
- 7 **Click “Complete Request”.** *You will receive a confirmation email once submitted.*



www.cscsw.com
1-800-247-8363